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**General Directorate of Supervision and Operational Functions
Planning, Regulation and Research Directorate
Regulation Department**

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To:
Compliance Officers

Subject: Clarifications on the correct application of par. 5.1.3 of Directive no 4/2023 titled "Guidelines for the application of Article 13 of HGC decision no 554/5 of 15.04.2021 (Government Gazette B 1633) regarding the creation of a Player's Online Account and the authentication and verification of the identity of the Players of games of chance that are conducted via the Player's Online Account".

Following questions received by our Department regarding the application of par. 5.1.3 of the Directive in question, it is clarified that, as is also extensively described in the Annex, if the number of the identification document contains characters that are included only in the Greek alphabet, for the transcription of the alphabetical part, ELOT standard 743 shall apply.

In the case of characters common to the Greek and Latin alphabets, the Latin characters shall be used for the transcription, as detailed in the table below.

GREEK CHARACTER	LATIN CHARACTER	THE CHARACTER IS FOUND IN THE GREEK ALPHABET	ACTION
A	A	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
B	B	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Γ	G	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD
Δ	D	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD
E	E	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Z	Z	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
H	H	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Θ	TH	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD
I	I	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
K	K	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Λ	L	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD

GREEK CHARACTER	LATIN CHARACTER	THE CHARACTER IS FOUND IN THE GREEK ALPHABET	ACTION
Μ	M	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Ν	N	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Ξ	X	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD
Ο	O	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Π	P	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD
Ρ	P	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Σ	S	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD
Τ	T	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Υ	Y	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Φ	F	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD
Χ	X	YES	THE CHARACTER IS TRANSCRIBED TO THE IDENTICAL ONE IN LATIN
Ψ	PS	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD
Ω	O	NO	THE CHARACTER IS TRANSCRIBED ACCORDING TO ELOT STANDARD

It is pointed out that the transformation of the alphabetic part of the identification document is carried out character by character, one by one.

Finally, it is clarified that for the transcription of the surname and the name, the provisions of par. 5.1.1 of the above Directive, shall apply.

The Head of Directorate

Dimitrios Papadopoulos

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