

**Planning, Regulation and Research Directorate,
Regulation Department**

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DECISION

Subject: Determination of the specifications and the procedure for notifying the validity code of the winning verifications and certificates issued pursuant to paragraph 16.9 of HGC Decision No. 554/5/15.04.2021 (1633/B)

THE HEAD OF PLANNING, REGULATION AND RESEARCH DIRECTORATE

Having regard to:

1. The provisions of:
 - a. Articles 25 to 54 of Law 4002/2011 amending pension legislation for the Public Sector-Regulations for the development and consolidation of public finances-Responsibilities of the Ministries of Finance, Culture and Tourism and Labour and Social Security (Government Gazette 180/A);
 - b. Articles 16 to 23 of Law 3229/2004 on the supervision of private insurance, supervision and audit of games of chance, implementation of International Accounting Standards and other provisions (Government Gazette 38/A) and, in addition, the provisions of Law 3051/2002 on independent authorities enshrined in the constitution and regarding the amendment and completion of the recruiting system for the public sector, and other relevant arrangements (Government Gazette 220/A);
 - c. Chapter XI entitled “DIGITAL TRANSPARENCY-DIAVGEIA: THE TRANSPARENCY PROGRAM INITIATIVE” of Law 4727/2020 on Digital Governance (Incorporation of Directive (EU) 2016/2102 and Directive (EU) 2019/1024) and Electronic Communication (Incorporation of Directive (EU) 2018/1972) and other provisions (Government Gazette 184/A);
 - d. Law 4624/2019 on the protection of Personal Data, measures on the implementation of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and transposition of Directive (EU) 2016/680 of the European Parliament and of the Council of 27 April 2016 into national law and other provisions (Government Gazette 137/A);

- e. Law 4557/2018 on the prevention and suppression of money laundering and terrorist financing (incorporation of Directive 2015/849/EU) and other provisions (Government Gazette 139/A);
2. Joint Ministerial Decision No. 56660/1679/22.12.2011 issued by the Minister of Finance and the Minister of Culture and Tourism certifying commencement of the HGC operation (Government Gazette 2910/B);
3. Decision No. 145940/ΕΞ 2020/21.12.2020 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 1089) issued by the Minister of Finance read in conjunction with similar Decisions No. 2/63389/0004/21.07.2016 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 397), 2/3935/0004/24.07.2018 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 428), οικ. 9433 ΕΞ 2019/13.02.2019 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 64) and 3557 ΕΞ 2020/14.01.2020 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 20) on the commencement of operation of the HGC;
4. HGC Decision No. 609/2/12.11.2021 (Government Gazette 5536/B) on the amendment and codification of Decision No. 218/2/22.09.2016 approving the Regulation on the Organization, Structure and Operation of the HGC Service Units (Government Gazette 3404/B);
5. HGC Decision No. 554/5/15.04.2021 adopting a Regulation so that the Obligated Entities in the Games of Chance market implement measures to combat money laundering and terrorist financing, pursuant to point (f) of Article 28(3) of Law 4002/2011 (Government Gazette 180/A) (1633/B) and in particular Article 16 thereof;
6. Decision No. 12970/01.12.2020 issued by the HGC Chairman transferring responsibilities to the HGC Service Units' Heads allowing them to exercise relevant duties (Government Gazette 5651/B);
7. The need to issue an HGC Directive which shall lay down the specifications, the procedure for the notifying the unique validity code as well as more specific details on the issuance of the winning verification and the winning certificate under paragraph 16.9 of HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B); and
8. The fact that this Decision does not entail any financial burden for the HGC budget.

We hereby decide

To adopt a Directive which shall determinate the specifications and the procedure for notifying the unique validation number as well as further specifications on the issuance of the winning verification and the winning certificate under paragraph 16.9 of HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B) Adoption of Regulation implementing

measures to combat money laundering and terrorist financing to be followed by the Obligated Entities operating in the Games of Chance market under point (f) of Article 28(3) of Law 4002/2011 (Government Gazette 180/A), as follows:

DIRECTIVE 1/2023

Determination of the specifications, the procedure for notifying the unique validation number and more specific details on the winning verification and the winning certificate under paragraph 16.9 of HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B)

1. Purpose - Scope

1.1. This Directive shall lay down the specifications, the procedure for notifying the unique validation number as well as more specific details on the issuance of the winning verification and the winning certificate under paragraph 16.9 of HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B).

1.2. Pursuant to Law 4557/2018 (Government Gazette 139/A) and HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B), the following obliged entities (hereinafter referred to as Obligated Entities) fall under the scope of this Directive: (a) Obligated Entities conducting Games of Chance through an Electronic Player Account, (b) Obligated Entities conducting Games through the Physical Network and (c) Casino Entities.

2. Issuance and granting of player winnings verifications and certificates

2.1. Winning verifications shall be issued and granted, upon request of the Player, by (a) the Obligated Entities who conduct Games of Chance through the Electronic Player's Account, (b) the Obligated Entities who conduct Games through the Physical Network and (c) the Casino Entities, pursuant to paragraphs 16.1 to 16.5 of HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B).

2.2. Winning certificates shall be issued and granted exclusively to Players who reside permanently abroad, upon their request, by (a) Casino Entities, under paragraph 16.6 of HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B), and (b) the Obligated Entities who conduct Games of Chance through a Player's Online Account, when providing gambling services using an Online Roaming Account, pursuant to paragraph 14.7 of HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B).

2.3. The winning verifications and/or the winning certificates, issued by the Obligated Entities, shall be signed by the Legal Representative or any person being generally or specifically authorized to act for this purpose.

2.4. Winning verifications and winning certificates shall be issued by Casino Entities only in cases where the player's participation in the games as well as the winnings which have been verified or confirmed that the player had won from such participation, during the reporting period, had been verified as to the Player's identity and confirmed by data held in the relevant information system with respect to the conduct of games.

2.5. The information system for the conduct of games provided for in paragraph 2.4 does not allow data to be altered, especially by human intervention. Both input and output of data is

carried out in a fully automated manner, without the intervention of external factors and based on a transaction-by-transaction analysis and recording of the exact time and amount of Participation, the games in which the player participated as well as the Means of Participation and means of Payment in relation to the winnings being verified or certified.

2.6. Casino entities are obliged to inform Players of the terms and conditions for issuing a winning verification or a winning certificate.

3. Content of winning verifications and winning certificates

3.1. The winning verification shall state that it is issued upon the request of the Player, pursuant to Article 16 of HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B) and to this Directive.

It shall include the following data:

- 3.1.1. The unique validation number;
- 3.1.2. The date of issuance;
- 3.1.3. The Player's first and last name and their father's name;
- 3.1.4. The Player's date of birth;
- 3.1.5. The Player's address and contact number;
- 3.1.6. The Player's identity card number or passport number and the issuing authority;
- 3.1.7. The Player's VAT number;
- 3.1.8. The unique identifier of the Player (player ID), where applicable;
- 3.1.9. The financial year to which it relates (reporting period);
- 3.1.10. The total amount spent by the Player to participate in the Games;
- 3.1.11. The total amount of gross winnings awarded during the reporting period;
- 3.1.12. The total amount of net winnings awarded during the reporting period;
- 3.1.13. The total amount of tax withheld on winnings in accordance with the provisions in force; and
- 3.1.14. The name, surname and capacity of the signatory.

3.2. The winning certificate shall state that it is issued upon the request of the Player, pursuant to HGC Decision No. 554/5/15.04.2021 (Government Gazette 1633/B), Article 16 or paragraph 14.7 respectively, and this Directive, and for the sole purpose of documenting winnings resulting from the Player's Participation in the games during the player's stay in Greece. It shall also include the following data:

- 3.2.1. The unique validation number;
- 3.2.2. The date the certificate was issued;
- 3.2.3. Full identity data of the Player (Surname, Name, Gender, Date of birth, Place of birth);
- 3.2.4. The Player's full permanent residence address and contact number;

- 3.2.5. The passport number or social security number issued in the country of residence or any identification data of equivalent power under the law of the country of origin;
- 3.2.6. The Player's unique identifier (player ID), where applicable;
- 3.2.7. The time period to which it relates (reporting period);
- 3.2.8. The total amount spent by the Player to participate in the Games;
- 3.2.9. The total amount of gross winnings awarded during the reporting period;
- 3.2.10. The total amount of net winnings awarded during the reporting period;
- 3.2.11. The total amount of amount of tax withheld on winnings in accordance with the provisions in force; and
- 3.1.12. The name, surname and the capacity of the signatory.

4. Unique Validation Number format and relevant specifications

4.1. The format of the Unique Validation Number, referred to in the winning verifications/certificates, shall be specified as follows:

WINV/ WINC	-	License Number	-	VAT no/Identification Document No.	-	Issue date	-	Ordering Number
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Whereas:

- **WINV or WINC** shall be the abbreviation for the Winning Verification in the case of a verification or Winning Certificate in the case of a certificate;
- **License Number** shall be the number given by the HGC, according to the Table included in Appendix I, and shall apply for the purposes of this directive irrespective of the License Type;
- **VAT no / Identification Document No.** shall be either the VAT no of the Player who applies for the said verification or - the passport/ social security number issued in the country of residence/ any other identification data of equivalent validity under the law of the country of origin of the Player, who applies for the winning certificate;
- **Issue date** shall be the date on which the winning verification/certificate is issued and shall comprise eight (8) digits in the form of "Day Month Year" without dashes and spaces; and
- **Ordering Number** shall be the positive integer included in the winning verification/ certificate issued within a calendar year and shall be set by the Obligated Entity in ascending order beginning with number 1.

Examples:

(a) *The final form of the unique validation number for the ninth winning verification issued on 2/2/2022, for a player with VAT number 000000009, by an Obligated Entity which conduct*

Games through the Player's Online Account under license number HGC-000005-LH, based on the Table included in Appendix I, shall be as follows:

WINV-HGC000005LH-000000009-02022022-9
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(b) The final form of the unique validation number for the hundredth first winning verification issued on 30/3/2023, for a player with VAT Number 000000009, by a business under license number HGC-000041-LH, based on the Table included in Appendix I, shall be as follows:

WINV-HGC000041LH-000000009-30032023-101
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(c) The final form of the unique validation number for the fourteenth winning certificate issued on 25/1/2023, for a player with Identification document No. GB00000008, by a Casino Entity under license number HGC-000035-LH, based on the Table included in Appendix I, shall be as follows:

WINC-HGC000035LH-GB00000008-25012023-14
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5. Record keeping and reporting

5.1. The Obligated Entities shall keep a record of the winning verifications and certificates they have issued and granted both in an electronic format and in hard copy which shall be accessible to the HGC at any time.

5.2. Said record shall include copies of the winning verifications and certificates been granted and of the corresponding requests submitted by the players, as well as all data kept in the information systems employed by the Obligated Entities which are used to document the validity and accuracy of the winnings verified/certified.

5.3. The Obligated Entities shall post a report on the HGC's relevant information system each time they issue a winning verification/winning certificate. The report shall be drawn up according to the instructions and templates included in Appendix II hereto and its posting shall take place: (a) for Casino Entities on the "Casino Auditors" environment and (b) for the rest of Obligated Entities on the relevant Reporting Platform.

5.4. The Obligated Entities shall communicate to the HGC the template for the winning verification and/or the winning certificate in order to verify its compliance with the provisions hereof.

This Directive shall be posted on the site of the HGC.

The Head of the Directorate

Dimitrios Papadopoulos

APPENDIX I

Obligated Entity	License Number
BETMED LIMITED	HGC-000001-LH
PLUMO LTD	HGC-000003-LH
LUCKY STREAM	HGC-000005-LH
STOIXIMAN LIMITED	HGC-000009-LH
N1 GREECE LIMITED	HGC-000011-LH
SPORTING ODDS LTD	HGC-000012-LH
BWIN.GR LTD	HGC-000014-LH
VISTABET LTD	HGC-000016-LH
INTERWETTEN GAMING LIMITED	HGC-000018-LH
LEVEL UP	HGC-000020-LH
GAMART LIMITED	HGC-000022-LH
NETBET ENTERPRISES LTD.	HGC-000024-LH
B2B GAMING SERVICES (MALTA) LIMITED	HGC-000026-LH
DIAMOND LINK LIMITED	HGC-000028-LH
ΙΠΠΟΔΡΟΜΙΕΣ ΜΟΝΟΠΡΟΣΩΠΗ Α.Ε. (HORSE RACES SINGLE MEMBER S.A.)	HGC-000034-LH
ΕΛΛΗΝΙΚΟ ΚΑΖΙΝΟ ΠΑΡΝΗΘΑΣ (HELLENIC CASINO OF PARNITHA S.A.)	HGC-000035-LH
ΚΑΖΙΝΟ ΚΕΡΚΥΡΑΣ (CASINO CORFU)	HGC-000036-LH
ΚΑΖΙΝΟ ΡΙΟΥ (CASINO RIO)	HGC-000037-LH
ΠΟΡΤΟ ΚΑΡΡΑΣ ΑΕ (CASINO PORTO CARRAS S.A.)	HGC-000038-LH
ΚΑΖΙΝΟ ΡΟΔΟΥ - ΞΕΝΟΔΟΧΕΙΑΚΤΟΥΡΙΣΤΙΚΗ ΚΑΤΑΣΚΕΥΑΣΤΙΚΗ Α.Ε. (CASINO RODOS - HOTEL AND TOURISM CONSTRUCTION S.A.)	HGC-000039-LH
ΚΑΖΙΝΟ ΘΡΑΚΗΣ (CASINO THRAKI)	HGC-000040-LH
ΚΑΖΙΝΟ ΣΥΡΟΥ (CASINO SYROS)	HGC-000041-LH
ΚΑΖΙΝΟ ΘΕΣΣΑΛΟΝΙΚΗΣ (CASINO THESSALONIKI)	HGC-000042-LH
ΚΛΑΜΠΟΤΕΛ ΚΑΖΙΝΟ ΛΟΥΤΡΑΚΙ (CLUB HOTEL CASINO LOUTRAKI)	HGC-000043-LH
THE LYNX CASINO FLORINAS	HGC-000044-LH
ΕΛΛΗΝΙΚΑ ΛΑΧΕΙΑ Α.Ε. (HELLENIC LOTTERIES S.A.)	HGC-000045-LH
ΟΠΑΠ Α.Ε. (OPAP S.A.)	HGC-000046-LH

APPENDIX II

Πίνακας 1: Αναφορά Βεβαιώσεων και Πιστοποιητικών Κερδών					
REPORT NAME	Αναφορά Βεβαιώσεων και Πιστοποιητικών Κερδών Winning Verification/Certificate Report				
REPORT DESCRIPTION	Αναφορά που περιλαμβάνει τις εκδοθείσες βεβαιώσεις/πιστοποιητικά κερδών παικτών WinningVerification/CertificateReport				
SELECTION CRITERIA					
FREQUENCY	FIELDS	Single Value	All Values (empty selection criteria)	From/To	Multiple Values
Whenever new Winning Verifications/Certificates are issued	Certificate Date From	*			
	Certificate Date To	*			
	Certificate Issued Date			*	
	Surname	*			
	Unique Validation Number	*			
	Player ID	*			
Options for GROUPING	Options for SORTING				
Player ID	All Columns - if possible				

REPORT FIELDS					
Level 1 Fields	Level 2 Fields	Level 3 Fields	Field Description	Sum	Count
License Number			Αριθμός Άδειας: Ο Αριθμός Άδειας του Κατόχου Άδειας σύμφωνα με το Παράρτημα Ι της σχετικής Οδηγίας. License Number: Unique identifier of Licensee according to Appendix I of the relevant Directive.		
Serial Number			Αύξων Αριθμός: Ο αύξων αριθμός της βεβαίωσης/πιστοποιητικού που εκδόθηκε, μέσα στην περίοδο ενός ημερολογιακού έτους. Ο αριθμός πρέπει να είναι θετικός ακέραιος. Serial Number: The serial number of winning verification/certificate that has been issued, within the period of one calendar year. The number must be positive integer.		

REPORT FIELDS					
Level 1 Fields	Level 2 Fields	Level 3 Fields	Field Description	Sum	Count
First Name			Όνομα Παίκτη: Το όνομα (firstname) του παίκτη. Κεφαλαίοι χαρακτήρες. Player's First Name: The first name of the player (capital letters).		
Player ID			Κωδικός Ηλεκτρονικού Λογαριασμού Παίκτη: Ο μοναδικός κωδικός του Ηλεκτρονικού Λογαριασμού Παίκτη. Player ID: Unique identifier of Player's Online Account, in Licensee's systems.		
Total Amount Wagered			Συνολικό Ποσό Πονταρίσματος: Το συνολικό ποσό που δαπάνησε ο παίκτης για τη συμμετοχή του στα παίγνια. Total Amount Wagered: The total amount placed by the player to participate in the games.		

Online Posting No. (ADA): ΨΕΒΦΙΜΛ-ΨΒΥ

Total Amount Won			Συνολικό Κερδηθέν Ποσό: Το συνολικό ποσό των μικτών κερδών που αποδόθηκαν, κατά την περίοδο για την οποία εκδίδεται η βεβαίωση/πιστοποιητικό. Total Amount Won: The total amount of gross profits awarded during the period that the winning verification/certificate is issued.		
Total Net Amount Won			Συνολικό Καθαρό Κερδηθέν Ποσό: Το συνολικό ποσό των καθαρών κερδών που αποδόθηκαν, κατά την περίοδο για την οποία εκδίδεται η βεβαίωση/πιστοποιητικό. Total Net Amount Won: The total amount of net profits awarded during the period that the winning verification/certificate is issued.		
Total Amount Withholding Tax			Συνολικό Ποσό Παρακρατούμενου Φόρου: Το συνολικό ποσό του παρακρατούμενου φόρου, επί των ποσών που κερδήθηκαν από τον παίκτη, κατά την περίοδο για την οποία εκδίδεται η βεβαίωση/πιστοποιητικό. Total Withholding Tax Amount: The total withholding tax amount related to the amounts won by the player, during the period that the winning verification/certificate is issued.		
REPORT FIELDS					
Level 1 Fields	Level 2 Fields	Level 3 Fields	Field Description	Sum	Count
Report Creation Date			Ημερομηνία Δημιουργίας Αναφοράς: Η ημερομηνία και η ώρα που εκδόθηκε η αναφορά (UTC). Report Creation Date: Date and time that the report was issued (UTC).		
Σημείωση: Comments:					