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**Directorate-General for Supervision and Business Operations
Planning, Regulation and Research Directorate
Regulation Department**

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DECISION

Subject: Issuance of Directive No 1/2024 entitled 'Clarifications regarding the certification and verification of the identity of the player of games of chance, as defined in decision no 554/5/15.04.2021 of the Hellenic Gaming Commission (B1633), using a police ID card in digital form'.

THE HEAD OF THE PLANNING, REGULATION AND RESEARCH DIRECTORATE

Having regard to:

1. The provisions:

- α. of Articles 16 to 23 of Law 3229/2004 (Government Gazette A 38) on "Supervision of private insurance, supervision and control of games of chance, implementation of International Accounting Standards and other provisions" and, in addition, to the provisions of Law 3051/2002 (Government Gazette A 220) on "Constitutionally enshrined independent authorities, amending and supplementing the public sector recruitment system and related regulations",
- β. of Articles 25 to 54 of Law 4002/2011 (Government Gazette A 180) on "Amendment of the State pension legislation - Arrangements for development and fiscal consolidation - Matters falling under the competence of the Ministries of Finance, Culture and Tourism and Labour and Social Security",
- γ. of Law 4557/2018 on "Prevention and suppression of money laundering from criminal activities and terrorism financing (transposition of Directive 2015/849/EU) and other provisions" (Government Gazette A 139),
- δ. of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (OJ L 119),
- ε. of Law 4624/2019 on "Data Protection Authority, measures for the implementation of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and incorporation into national legislation of Directive (EU) 2016/680 of the European Parliament and of the Council of 27 April 2016 and others provisions" (Government Gazette A 137),
- στ. of Law 4727/2020 (Government Gazette A 184) on "Digital Governance (Transposition to the Greek Law of Directive (EU) 2016/2102) and Directive (EU)

2019/1024), Electronic Communications (Transposition to the Greek Law of Directive (EU) 2018/1972) and other provisions, as to Chapter XI "Digital Transparency-DIAVGEIA Program",

2. Decision no 145940/ΕΞ 2020 of 21.12.2020 (Y.O.D.D. 1089) decision of the Minister of Finance, in combination with similar decision no 172135 EX 2023 / 22.11.2023 (Y.O.D.D. 1307) on the establishment of the Hellenic Gaming Commission.
3. HGC decision no. 37/4 of 21.09.2023 (Government Gazette B 6052) titled "Approval of Regulation for the Organisation, Structure and Operation of Service Units of the HGC and amendment to HGC decision no 11/3 of 03.04.2023 (Government Gazette B 2704)".
4. Decision no 1173 of 11.01.2024 (Online publication no.: 95XMIML-OIS) of the HGC President, by which the serving staff was placed in the HGC Service Units.
5. Decision no 1207 of 11.01.2024 (Online publication no.: 9YM4IMA-917) issued by the President of the HGC, based on which tasks attached to positions of responsibility in HGC Service Units were assigned to HGC employees.
6. Decision no. 12970 of 01.12.2020 (Government Gazette 5651) issued by the President of the HGC on "Transfer of powers, with exercise thereof in parallel, to Heads of Service Units of the Hellenic Gaming Commission".
7. HGC Decision no 554/5 of 15.04.2021 on "Issuance of Regulation for the implementation of measures to combat money laundering from criminal activities and terrorism financing by the Parties Responsible in the gaming market, pursuant to Article 28(3)(f) of Law 4002/2011 (Government Gazette A 180)" (Government Gazette B 1633), in particular Article 26.
8. Decision no 56580 ΕΞ 2022 of 27.04.2022 (Government Gazette B 2166) issued by the Minister of Finance on "Amendment and codification of decision no 79305/27.7.2020 issued by the Minister of Finance on "Enacting a Gaming Regulation - Eligibility of Persons (Government Gazette B 3262, correction of errors in Government Gazette B 4441)",
9. Decision no 125944 ΕΞ 2020 of 4.11.2020 (Government Gazette B 4884) issued by the Minister of Finance on "Enacting a Gaming Regulation - Administrative Measures and Sanctions".
10. The need to issue a HGC Directive on the certification and verification of the identity of the player of games of chance, as defined in HGC decision 554/5/15.04.2021, using a police ID card in digital form.
11. The fact that this decision is not at the expense of the Hellenic Gaming Commission budget.

We hereby decide as follows:

We issue a Directive providing clarifications for the certification and verification of the identity of the player of games of chance, as defined in HGC decision no 554/5/15.04.2021 (Government Gazette B1633), using a police ID card in digital form, as follows:

DIRECTIVE 1/2024

Clarifications regarding the certification and verification of the identity of the player of games of chance, as defined in HGC decision no 554/5/15.04.2021 (Government Gazette B1633), using a police ID card in digital form.

1. Purpose - Scope

1.1. We hereby provide clarifications for the certification and verification of the identity of the player of games of chance, using a police ID card in digital form, as defined in HGC Decision no 554/5 of 15.04.2021 (Government Gazette B 1633) on "Issuance of Regulation for the implementation of measures to combat money laundering from criminal activities and terrorism financing by the Parties Responsible in the gaming market, pursuant to Article 28(3)(f) of Law 4002/2011 (Government Gazette A'180)", (hereinafter the Regulation).

1.2. The scope of this Decision includes the following liable persons (hereinafter "liable persons"): Liable Persons conducting Games of Chance through a Player's Electronic Account, (b) Liable Persons conducting Games of Chance through an Individual Player Card, and (c) Casino businesses.

2. Procedure for certification and verification of the identity of the player of games of chance using a digital police ID card

2.1. The Liable Persons conducting Games of Chance via Individual Player Cards and casino businesses shall, prior to the player entering the Games area, ensure the certification and verification of the player's identity, in accordance with the provisions of HGC decision no 554/5/15.04.2021 (Government Gazette B'1633).

2.2. If, during the demonstration of the identification data, the Player chooses to use the special electronic application for mobile devices (Gov.gr-Wallet), accessible through the Single Digital Portal (SDP) of the Public Administration (Gov.gr-SDP), the Liable Person shall follow the procedure below, provided that they have the relevant technical infrastructure:

2.2.1. The Player shows the Quick Scan code of the police ID card to the competent employee, through the application installed on their mobile device.

2.2.2. The competent employee verifies the authenticity and validity of the document by scanning the QR code shown by the Player. The verification is carried out through the respective special service of the SDP, which is incorporated as a distinct option in the application.

2.3. If the player's details are already registered in the Liable Person's file, in accordance with the provisions of the Regulation, the verification procedure shall be completed if the details match those kept in the player's file.

2.4. If it is a new player registering, the Player selects the "PDF Copy" through the relevant option in the application, shows the QR Code from the generated / saved pdf for receiving and storing data and a copy of the digital identity and sends a copy of the digital identity to any suitable digital means of transmission designated by the Liable Person (e.g. e-mail address) and indicated to the Player by the competent employee. The competent employee then receives and registers the Player's details and stores the copy of the digital identity, as defined in HGC decision no 554/5/15.04.2021 (Government Gazette B'1633).

2.5. Liable Persons conducting Games of Chance via an Electronic Player Account may, presuming that they have the relevant infrastructure, provide the Player with the option to register or verify their data using the special electronic application for mobile devices (Gov.gr-Wallet), accessible through the Single Digital Portal (SDP) of the Public Administration (Gov.gr-SDP), following the procedure below:

2.5.1. If they give their consent, the Player issues the PDF Copy or the QR Code provided in par. 2.4 of this Directive and either posts / sends the PDF Copy or the QR Code or registers the code on the Liable Person's online platform.

2.5.2. After they confirm the validity of the document (using either the verification code or the QR Code) through the www.gov.gr website (validity check of gov.gr

documents), the Liable Person registers the Player's details in the Player's Electronic Account and stores the copy of the digital identity, as defined in HGC decision no 554/5/15.04.2021 (Government Gazette B' 1633).

2.6. The procedures of para. 2.4 and 2.5 are followed respectively and in cases where the data entered in the Individual Player Card or in the Electronic Player Account are different from the data included in the player's digital identity card, these need to be updated.

2.7. The environment of the application for the extraction of the digital identity copy is included in the Annex, which is an integral part hereof (Figure 1).

2.8. The copy of the digital identity is valid when produced from the application environment and includes the "Digital document unique code" and "Digital document issuance timestamp", according to the template included in the Annex which is an integral part hereof (Figure 2).

2.9. Liable Persons who provide Games played with an Electronic Player Account or Individual Player Card and Casino Businesses, who choose to apply the identification process through the special electronic application for mobile devices (Gov.gr-Wallet), of the Single Digital Portal (SDP) of the Public Administration (Gov.gr-SDP) must update their relevant policies and procedures and notify them to the HGC one month before they enter into force.

3. Entry into force

This decision shall enter into force upon being posted on DIAVGEIA site.

The Head of Directorate

Dimitrios Papadopoulos

APPENDIX TO DIRECTIVE 1/2024

Figure 1: Distinctive option for extracting the digital identity copy

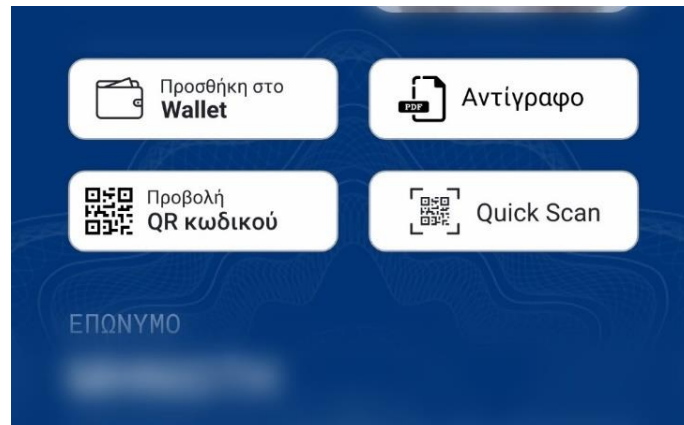


Figure 2: Model produced by the application of a digital identity copy


ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ

Αντίγραφο ψηφιακής ταυτότητας
Copy of Digital Police ID

Κωδικός Πρόδης Ελέγχου (Digital document unique code): 9: [REDACTED] 1Q

Χρονολόγηση Πρόδης Ελέγχου (Digital document issuance timestamp): 15/02/2024 14:54:22

Ψηφιακό Δελτίο Ταυτότητας
Digital Police ID

Φωτογραφία Ταυτότητας (ID Photo): [REDACTED]

Αριθμός Ταυτότητας (ID Number): [REDACTED]

Όνομα: [REDACTED]

Given Name: [REDACTED]

Επώνυμο: [REDACTED]

Surname: [REDACTED]

Όνομα Πατέρα: [REDACTED]

Father's Name: [REDACTED]

Όνομα Μητέρας (Mother's Name): [REDACTED]

Ημερομηνία γέννησης (Date of birth): [REDACTED]

Τόπος γέννησης (Place of birth): [REDACTED]

Αρχή Έκδοσης ΔΤ (ID issuance office): [REDACTED]

Ημερομηνία Έκδοσης (ID issuance date): [REDACTED]