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Planning, Regulation and Research Directorate

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DECISION

Subject: Organization and conduct of new table games by casino businesses and player participation in table games using special Promo Chips

THE HEAD OF THE PLANNING, REGULATION AND RESEARCH DIRECTORATE

Having regard to:

1. The provisions of:

- a. Articles 25 to 54 of Law 4002/2011 amending pension legislation for the Public Sector, Regulations for the development and consolidation of public finances, Responsibilities of the Ministry of Finance, Culture and Tourism and the Ministry of Labour and Social Security (Government Gazette 180/A);
- b. Law 4624/2019 on the protection of Personal Data, measures on the implementation of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and transposition of Directive (EU) 2016/680 of the European Parliament and of the Council of 27 April 2016 into national law and other provisions (Government Gazette 137/A);
- c. Articles 18 and 19 of Law 4622/2019 "Executive State: Organization, operation and transparency of the Government, government bodies and central public administration" (Government Gazette 133/A);
- d. Chapter 11 "DIGITAL TRANSPARENCY-DIAVGGEIA PROGRAM" of Law 4727/2020 on Digital Governance (Transposition of Directive (EU) 2016/2102 and of Directive (EU) 2019/1024 into Greek law), Electronic communications (Transposition of Directive (EU) 2018/1972 into Greek Law) and other provisions" (Government Gazette 184/A);
- e. Articles 16 to 23 of Law 3229/2004 on the supervision of private insurance, supervision and audit of games of chance, implementation of International Accounting Standards and other provisions (Government Gazette 38/A) and in addition, the provisions of

Law 3051/2002 on independent authorities enshrined in the constitution, and regarding the amendment and completion of the recruiting system for the public sector and other relevant arrangements (Government Gazette 220/A);

f. Law 2206/1994 (Government Gazette 62/A) and Law 3139/2003 (Government Gazette 100/A);

g. Chapter B' of Law 4512/2018(A'5) on the authorization and operation of casino businesses and other provisions, in particular the provisions of Article 378;

2. Joint Decision No. 56660/1679/22.12.2011 issued by the Minister of Finance and the Minister of Culture and Tourism confirming the commencement of the Hellenic Gaming Commission (HGC) operations (Government Gazette 2910/B);
3. Decision No. 145940/ΕΞ 2020/21.12.2020 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 1089) issued by the Minister of Finance read in conjunction with similar Decisions nos. 2/63389/0004/21.07.2016 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 397), 2/3935/0004/24.07.2018 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 428), οκ. 9433 ΕΞ 2019/13.02.2019 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 64) and 3557 ΕΞ 2020/14.01.2020 (Government Gazette, Volume of Special Position Employees and Administration Bodies of the Public Sector and the Broader Public Sector Agencies 20) on the commencement of operation of the HGC;
4. HGC Decision No. 218/2/22.9.2016 approving regulation on the organisation, structure and operation of the HGC Service Units (3404/B);
5. HGC Decision No. 509/2/11.09.2020 transferring responsibilities to the Chairman of the Hellenic Gaming Commission (HGC) under Article 23 (8) of Law 4141/2013 (81/A), as in force (4139/B);
6. Decision No. T/6736/2003 issued the Minister of Development "Regulation on Administrative Audit and Supervision of the Operation of Casinos" (Government Gazette 939/B);
7. Decision No. 125944 ΕΞ 2020/04.11.2020 issued by the Minister of Finance adopting a Gaming Regulation on Administrative Measures and Sanctions (Government Gazette 4884/B);
8. The need to adopt an HGC Directive on table gambling the organization / conduct of which is allowed in casinos, pursuant to Article 6(1) of the Regulation on Administrative Audit and Supervision of the Operation of Casinos; and
9. The fact that this Decision does not entail any financial burden for the HGC budget.

We hereby decide

A. To issue a Directive on the organization and conduct of new table games by casino businesses as well as player participation in table games using special Promo Chips, as follows:

**Organization and conduct of new table games by casino businesses and
player participation in table games using special Promo Chips**

1. Definitions

For the purpose of this Directive, words and phrases herewith shall have the following meaning:

Casino licence or Licence is the licence held by businesses for casino operation, in accordance with the provisions of Law 2206/1994 (Government Gazette 62/A) and of Law 3139/2003 (Government Gazette 100/A), the licences granted pursuant to Articles 357 to 378 of Law 4512/2018 (Government Gazette 5/A), as well as any act of the State by which the Greek State, based on applicable provisions, grants a right of casino establishment and operation.

Running shall mean running a game referred to in item (s) Article 25(s) of Law 4002/2011. Where the provisions of this Decision refer to the concept of 'Running', it shall also cover the concept of 'Organisation' and vice versa.

Organisation shall mean organising a game referred to in item (t) of Article 25 of Law 4002/2011. Where the provisions of this Decision refer to Organising, it shall also mean 'Running' and vice versa.

Website shall mean the website of the Licence Holder.

Licence Holder or Holder shall mean the casino business that holds a Licence.

Participation Guide is the Guide mentioned in Article 378(11) of Law 4512/2018 (A 5).

Games of Chance or Games shall mean the table games the organization / conduct of which is allowed in casinos in accordance with applicable provisions.

Casino Space is the total space provided for and defined in the Licence including the Game space and auxiliary spaces.

2. Scope

This Directive shall apply to all Licensees of casino businesses operating in the Greek territory.

3. Conduct of new table games in casino businesses

3.1. A casino Licence Holder is allowed to organize and conduct a new table Game provided that it is legally conducted in at least one member state of the European Union, in the United States of America, in Australia, in Japan and in China.

3.2 In order for the new game to be introduced to conduct, the Licence Holder shall apply to the HGC for the issue of a game suitability license, accompanied by data substantiating that the game to be conducted shall be conducted in acceptable jurisdictions in accordance with paragraph 3.1 and the minimum required operational area for the conduct shall be specified. Moreover, the Participation Guide of the game to be conducted shall be submitted along with the application. This Guide shall be drawn up in Greek and in English, made available by the Licence Holder within the Casino Space as well as on the Licensee Website and it shall include all information required for the participation of Players in the game and at least the following:

- a. The trade name and rules of the game to be conducted and any variants thereof.
- b. Participation conditions.

- c. Technical equipment and materials used for the conduct (type, use).
- d. Information on the game, including but not limited to success categories, maximum wager, types and frequency of bets offered, participation fee, result determination method.
- e. Information on payouts.
- f. Information on the application of the principles of Responsible Gambling.

3.4 The Licence Holder shall notify the HGC of any amendment to the Participation Guide. The amended Guide shall enter into force when posted and made available, after thirty (30) days have elapsed from the date of notification of the HGC. In case of an opposing position expressed by the Authority as far as the Guide content is concerned, the Participation Guide shall not enter into force. For new Games receiving a suitability license, the Participation Guide shall enter into force after seven (7) business days have elapsed from the date of issue of the suitability license. In case that the Authority asks for more details before the expiry of the aforementioned time limits, each time limit for the entrance into force of the Participation Guide shall cease and it shall commence again after the submission of all details.

3.5 Any errors or omissions detected in the Participation Guide shall be immediately communicated to the public by the Licence Holder along with the correct and full details by any appropriate means, until the issue of the new Guide.

3.6 The Licence Holder shall notify the Authority of the date of entrance into force of the Participation Guide.

4. Player participation in table games using special Promotional Cash Chips

4.1 The Licence Holder may provide to table Game Players special Promotional Cash Chips for free, as a promotional action and exclusively in the context of an advertising expenditure. For the provision of special Promotional Cash Chips to players as a gift, the Licence Holder shall keep an unregistered book of provision of sums of money for advertisement. In such book, the following data and information shall be registered for any provision act taking place:

- a. The serial number of the provision act;
- b. The date of the provision act;
- c. Full name, ID card or passport number and address of the Player to whom the provision is granted;
- d. Total value of chips provided; and
- e. The number of special Promotional Cash Chips provided per denomination.

4.2 For each act of provision of special Promotional Cash Chips, the Licence Holder shall issue an unregistered triplicate document of provision of promotional amounts of money. On such document the same details and information shall be entered as in the unregistered book, and also the issuer's full details (full name or company name, profession, address, Tax ID number and competent tax office). This triplicate document shall be signed by the Player, who shall receive one copy. The second copy shall be kept by the casino cash desk and the third one shall be submitted to the HGC.

4.3 The management and use of the special Promotional Cash Chips shall take place based on the following:

- a. The special Promotional Cash Chips shall be provided to Players for their participation in any table Game except tournaments.
- b. These chips shall not be redeemable in cash at any place (cash desk etc.) or in other

services provided by the Licence Holder, they shall not be redeemable in other chips or negotiable and they may not be used as tips.

- c. The special Promotional Cash Chips, after having been used for participation in Games and at the end of each game, shall be collected by the dealer and placed by such person into the drop box of the table. During the counting process and before the sorting of money, the sorting and counting of the special Promotional Cash Chips by number and denomination shall take place. After the end of the counting of all special Promotional Cash Chips of all tables, a daily special record of counting of Promotional Cash Chips shall be drawn up in duplicate by the casino, mentioning the number per value and the total value of all counted special Promotional Cash Chips.
- d. The total value of counted Promotional Cash Chips shall not be added or counted toward the daily economic result (gross profit) of table Games of the casino. After the end of the counting process, record signing and finalization of the daily economic result of table Games, a copy of the daily Promotional Cash Chips counting special record, along with the Promotional Cash Chips counted, shall be handed over to the casino cash desk. A copy of this record shall be submitted to the HGC on the same day.
- e. For the production, monitoring and recording of special Promotional Cash Chips in the casino chips and tokens book, the relevant provisions of Decision No. T/6736/2003 issued by the Minister of Development (939/B) shall apply.

4.4. In case that participation in table Games is conducted using a player card, the provision of special Promotional Cash Chips and related data shall be recorded in the player account and the use of such sums shall be registered in the casino information system in such a manner that applicable provisions of Decision No. ΠΟΛ. 1193/2010 (2184/B) issued by the Minister of Finance shall apply *mutatis mutandis*.

B. This Directive shall be posted on the HGC website.

Head of the Directorate

True copy

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